



*Rebuilding homes and lives since 1996*

910.399.7563 | [info@warmnc.org](mailto:info@warmnc.org) | [warmnc.org](http://warmnc.org)

**Headquarters:**  
909 Market Street  
Wilmington, NC 28401

PO Box 2966  
Elizabethtown, NC 28337

1099 Gum Branch Road  
Jacksonville, NC 28540

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Dear Group Leader:

Thank you for considering WARM NC for your group's Mission experience! As a former youth minister, I know the important and difficult decision you make when selecting where and how to spend time with your group during the summer and throughout the year. Some of my fondest memories are those formed on Mission trips as a student or leader. I am honored to help provide a meaningful, perhaps life-changing experience for your group.

I have often said that we can't do what we do without volunteers. You represent a key component in the process to rebuild homes and lives. Because you give your time, our grants and donations go further to help more homeowners across our seven-county area.

As you may have read, our mission is two-fold. We repair, rebuild, and make homes accessible, yes. But, we also strive to inspire service, generosity, and hope. Your group has the opportunity to inspire hope in the homeowner(s) they serve; Hope in the next generation and hope for a brighter future once the repairs are completed. We also hope that your experience with us inspires your group to be creative about how you can serve your community after your time with us.

We also encourage generosity. You are demonstrating generosity of your time by serving WARM homeowners. Your group can also express generosity by going above and beyond by donating to WARM NC so we can serve even more homeowners in their time of need. Would you consider a donation to WARM to cover the operational expenses of your rebuild (typically 25% of the rebuild cost)?

I encourage you to work with our staff to determine where your group's skills meet the area's greatest need. You will find several useful resources in this packet to assist you as you plan. Please let us know how we can help you throughout the planning process.

Press On!

Andy Jones

CEO



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## Volunteer Timeline

### 9-12 Months Before Trip:

- Contact WARM NC Volunteer Coordinator to check availability.
- Download Mission Team Packet.
- Arrange for group housing (SEE "Recommended Lodging")
- Submit a \$250 Group Reservation fee to WARM NC to reserve more than one day.
- Payment is due immediately upon registration.

### 6-7 Months Before Trip:

- Update WARM NC Volunteer Coordinator with current expected numbers, lodging, skilled adults, transportation.
- Conduct the first mission team meeting (SEE "First Mission Team Meeting Agenda")

### 3-4 Months Before Trip:

- Talk to lead pastor/ church leaders about scheduling some kind of commissioning service for your team.
- Confirm t-shirt order with WARM NC Volunteer Coordinator.

### 1 Month Before Trip:

- Conduct second mission team meeting- (SEE "Second Mission Team Meeting Agenda")
- Utilize resources (SEE "Suggested Roles for WARM NC Mission Teams," in Extra Resources Mission Team Packet.
  - Review signed parental consent forms.
  - Receive final payments.
- Finalize plans for commissioning service.

### 3 Weeks Before Trip:

- Parental Consent Forms for EVERY group member under age 18 due to WARM NC.
- Finalize group numbers with WARM NC Volunteer Coordinator.

### 1 Week Before Trip:

- Confirm Arrival Time with WARM NC Volunteer Coordinator.
- Set meeting/departure time and plan for the day of departure.



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## Homeowner Story

Hurricane Florence made landfall near Wrightsville Beach in 2018, it was a category one hurricane. The storm slowed to only 3 mph and dumped rain on the Cape Fear Region for four days. Some areas received as much as 3 feet of rain which produced catastrophic flooding. Winds of over 100 mph tore off roofs, downed power lines, and caused power outages.

Ms. Ronda was a homeowner that suffered devastating damage from Hurricane Florence. She was forced to evacuate, leaving all her possessions behind. Her home was completely gutted, and she had to live with her daughter while volunteers from WARM NC spent months rebuilding her home.



M...ty College and  
w... Memorial  
H...s from Psoriatic  
A... myalgia which  
for... is a Pastor.  
T... group of caring  
vol... is now able to  
live in her home again. In words, I am so grateful to  
God, not only for your help but for the love you showed.  
The lunches we ate together, the experiences that you,  
the volunteers, shared. It taught me so much about  
servanthood.



First Mission Team Meeting Agenda  
(Led by Team Leaders before arrival)

• Open with prayer

- If necessary, have each person introduce themselves.
- Share with the group WARM NC's mission and the "Homeowner Story" in the Mission Team Packet/
- Divide yourselves into teams of approximately 8 people, including at least 2 chaperones (21 and older)



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- The number in each group may depend upon your transportation as one vehicle is needed per team.
- Try to put people with others they don't know well.
- Assign an adult crew leader for each group to serve as the point of contact.
- In the smaller teams.
  - Play a short game.
  - Let each person discuss their expectations and fears about the trip.
  - Let each person list their mission and construction/repair experience.
- Review all other documents in Mission Team Packet.
- Direct EVERY group member to Golden Volunteer to register for your preferred day and location to receive details.
- Assign EVERY group member under 18 years or age to WARM NC'S Parental Consent Form via Golden Volunteer. Note that parental signature is required.
- Set a date for the second mission team meeting one month before your mission trip.
- Close with prayer.

## Sample Schedule for the Week

### DAY 1 (1<sup>st</sup> workday - Monday):

7:30	AM	Breakfast.
8:10		Depart for rebuild site(s).
9:00		Arrive on rebuild site. Meet Construction Supervisor. Check-in. Go over the scope of work.
10:30		Water Break.
12:00	PM	Lunch.
2:30		Clean-up/Water Break.



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3:00 Depart to lodging.

#### DAY 2-4 (Tuesday – Thursday):

7:30 AM Breakfast.

8:10 Depart for rebuild site(s).

9:00 Arrive on rebuild site. Check-in. Continue work.

10:30 Water Break.

12:00 PM Lunch.

2:30 Clean-up/Water Break.

3:00 Depart to lodging.

#### DAY 5 (free day - Friday):

WARM NC schedules rebuilds Monday through Thursday from 9 AM to 3 PM for groups. If you are inclined to have a free day, we ask that you do so on Friday.

WARM NC homeowners and staff are so appreciative of your hard work throughout the week! Please take advantage of the beach or other wonderful activities in our area. Please see "Activities in or Around Wilmington" at the end of this packet.

## Recommended Lodging

This is a curated list of recommended lodging. Groups are not required to book from this list. Accommodation is to be made directly with the facility.

### Bladen County

Bladen County Emergency Services Training  
Facility

5853 US-701  
Elizabethtown, NC 28337

910.862.6761  
Occupancy: 50-60

1930 White Lake Drive  
Elizabethtown, NC 28337

910.862.3473  
Occupancy: 65

Camp Dixie  
373 W. Bladen Union Church Rd  
Fayetteville, NC 28306

910.865.5180  
Occupancy: min 35 max 250

White Lake Christian Camp and Retreat Center



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### Brunswick County

Saint James AME Zion Church  
407 E. West Street  
Southport. 28461  
910.457.6857  
[Stjamesamezion.com](http://Stjamesamezion.com)  
Occupancy: 12

Soldier Bay Baptist Church  
3905 Whiteville Road NW  
Ash, NC  
910.287.3425  
[Soldierbay.org](http://Soldierbay.org)  
Occupancy: 40

SC FFA Leadership Camp  
1069 FFA Circle Drive  
N. Myrtle Beach, SC  
843.249.6104  
Occupancy: 200+

### Duplin County

First Baptist Church Mount Olive  
300 N. Chestnut Street  
Mount Olive, NC 28365  
910.658.2062  
[Fbcmountolive.org](http://Fbcmountolive.org)  
Occupancy: 12

### New Hanover County

Alice Sission Ministry Center  
1516 Market Street  
Wilmington, NC 28401  
910.681.0414  
[Sissionhouse.org](http://Sissionhouse.org)  
Occupancy: 22

First Baptist Church Activity Center  
1939 Independence Boulevard  
Wilmington, NC 28403  
910.799.7564  
[Fbcwilmington.org](http://Fbcwilmington.org)  
Occupancy: 100

First Baptist Church Downtown  
411 Market Street  
Wilmington, NC 28401  
910.763.2471  
[Fbcwilmington.org](http://Fbcwilmington.org)  
Occupancy: 40

First Presbyterian Church  
207 S. Third Street  
Wilmington, NC 28403  
910.762.6688  
[Firstonthird.org](http://Firstonthird.org)  
Occupancy: 75

Harbor UMC  
4853 Masonboro Loop Rd.  
Wilmington, NC 28409  
910.452.7202  
[Harboronline.org](http://Harboronline.org)  
Occupancy: 75-100

Kure Beach First Baptist  
208 6<sup>th</sup> Avenue S.  
Kure Beach, NC 28449  
910.458.5074  
[Kurebeachfbc.com](http://Kurebeachfbc.com)  
Occupancy: 40

Mathew House  
2 West Fayetteville Street  
Wrightsville Beach, NC 28480  
910.256.2819 ext. 100  
[Littlechapel.org](http://Littlechapel.org)  
Occupancy: 16

Sea Gate Baptist Church  
6115 Oleander Drive  
Wilmington, NC 28403  
910.791.8943  
[Seagatebc.org](http://Seagatebc.org)  
Occupancy: 100



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Trinity UMC Family Life Center  
4008 S. College Road  
Wilmington, NC 28412  
910.762.3316  
Trinitynow.org  
Occupancy: 25

UNCW  
601 S. College Road  
Wilmington, NC 28403

Wrightsboro UMC  
3300 N Kerr Avenue  
Wilmington, NC 28405  
910.762.2583  
Wrightsboroumc.org  
Occupancy: 20

#### Onslow County

Swansboro, UMC  
665 w. Corbett Avenue  
Swansboro, NC 28584  
910.326.4822  
910.763.1389  
Occupancy: At least 50 – No maximum  
Summer months only

Swansboroumc.org  
Occupancy: 16-18

#### Pender County

Camp Kirkwood  
2015 Camp Kirkwood Rd  
Watha, NC 28478  
910.726.9789  
Campkirkwoodnc.org  
Occupancy: 112

Jordan's Chapel UMC  
4670 Stag Park Rd  
Burgaw, NC 28425  
910.620.0089  
Occupancy: 40

Salt and Light Christian Center  
2006 Wicker Street  
N. Topsail Island, NC  
910.328.9760  
Saltandlightchristian.com  
Occupancy: 128

## Activities in or around Wilmington

#### Airlie Gardens

Take a walk in the Garden  
300 Airlie Road  
Wilmington NC 28403

Wilmington, NC 28401  
Phone: 910.251.5797

#### Axes & Allies

Axe Throwing  
1122 South 3<sup>rd</sup> Street  
Wilmington NC 28401  
910.833.5863

#### Battle House Laser Tag

1817 Hall Drive  
Wilmington, NC 28405  
Phone: 910.833.1110

#### Battleship North Carolina

Tour the WWII Battleship  
1 Battleship Rd NE

#### Cardinal Lanes Beach Bowl

Bowling  
7026 Market Street  
Wilmington, NC 28411  
Phone: 910.686.4223





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#### Carolina Beach Boardwalk

Free Fireworks on Thursday Nights during  
Summer  
Carolina Beach Ave S.  
Carolina Beach, NC 28428

302 Tortuga Lane  
Surf City, NC 28445  
Phone: 910.329.0222

#### New Hanover County Arboretum

Tour the garden. Open daily. Free  
admission.  
6206 Oleander Drive  
Wilmington, NC 28403  
Phone 910-798-7660

#### Cape Fear Museum

814 Market Street  
Wilmington, NC 28401  
Phone 910.798.4370

#### Mahanaim Adventures

Kayaking, Canoeing, Backpacking  
Phone: 910.256.5131

#### Cape Fear River Boats

Scenic cruises  
101 S Water Street  
Wilmington, NC 28401  
Phone: 910.343.1611

#### Mayfaire Town Center

Shopping, Dining, Entertainment  
6835 Conservation Way  
Wilmington, NC 28405  
Phone: 910.256.5131

#### Cotton Exchange

Shopping, Dining  
321 N. Front Street  
Wilmington, NC 28401  
Phone 910.343.9896

#### Museum of the Bizarre

201 S Water Street  
Wilmington, NC 28401  
Phone: 910.399.2641

#### Fort Fisher Aquarium & Historic Site

1610 Ft. Fisher Blvd  
South Kure Beach, NC 28449  
Phone: 910.772.0500

#### Poplar Grove Plantation

Historic peanut plantation  
10200 US Highway 17 N.  
Wilmington, NC 28411  
Phone 910.686.9518

#### Greenfield Lake Amphitheater

Park and Amphitheater  
1941 Amphitheater Dr.  
Wilmington, NC 28401  
Phone: 910.343.3614

#### Shalotte River Swamp Park

Amusement Park, Ziplining, Boat Tours  
5550 Watts Road SW  
Ocean Isle, NC 28469

#### Haunted Wilmington

Ghost Walk, Hollywood Walk  
8 Market Street  
Wilmington, NC 28401  
Phone: 910.794.1866

#### Tregembo Animal Park

Zoo  
96 W Salisbury Street  
Wrightsville Beach, NC 28480  
Phone: 910.378.9283

#### The Karen Beasley Sea Turtle Rescue and Rehabilitation Center

#### Wrightsville SUP

Paddleboarding, Kayaking, Sailing, Biking



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96 W Salisbury Street  
Wrightsville Beach, NC 28480  
Phone: 910.378.9283

#### The Wilmington Icehouse

Ice Skate Rink  
7201 Ogden Business Ln  
Wilmington, NC 28411

Phone: 910.686.1987

#### Wilmington Railroad Museum

505 Nutt Street  
Wilmington, NC 28401  
Phone: 910.763.2634

## Second Mission Team Meeting Agenda

(Led by Team Leaders prior to arrival)

- Open with prayer.
- If necessary, have each person introduce themselves.
- Share with the group WARM NC's Philosophy.
- Divide yourselves into the same teams of approximately 8 people, including at least 2 chaperones (21 and older) from your Mission Team Orientation Meeting.
  - The number in each group may depend upon your transportation as one vehicle is needed per team. Try to put people with others they don't know well.
- Assign an adult crew leader for each group to serve as the point of contact.
- In the smaller teams
  - Play a short game. Have each crew leader facilitate a discussion using the questions found on p.7 of the Mission Team Packet



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- CAREFULLY and THOROUGHLY review the Basic Safety Rules sent by WARM NC
- Acquire WARM NC's Parental Consent Form from Golden Volunteer for EVERY group member under 18 years of age. Note that parental signature is required. (forms DUE to WARM NC 2 weeks prior to your trip)
- Prepare team members to be sensitive to the living conditions and personal situations of others, for example:
  - *We unite people of compassion to rebuild homes and restore hope for our low-income neighbors.*
  - *We take pride in being respectful of each individual and household's uniqueness.*
  - *We reserve judgment and abstain from expressing our opinions to the homeowners.*
  - *We acknowledge that some homeowners might feel overwhelmed or anxious as it is their personal space that is being repaired.*
- Set a date for a follow-up meeting a week or two after the mission trip when team members can reflect on their experience, share pictures, etc.
- Close with prayer

## WARM NC Philosophy Discussion Questions

These questions are designed to address topics that may arise within your group while volunteering with WARM NC. In order to be prepared, we suggest you discuss the follow questions:

How do I react when I enter a home and the person looks different than me?

How do I react when I get to a person's home and the yard has trash everywhere?

How do I react when I know someone is sick?



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How do I react when the home I am working in is dirty and/or has a strong odor?

How do I react when a homeowner and/or family does not seem grateful?

How do I react if a homeowner's beliefs do not align with my own?

How do I react if the homeowner has pets that are not treated as I think they should be?

## Basic Safety Rules

- ALWAYS WEAR EYE PROTECTION
- Wear the RIGHT SAFETY EQUIPMENT for the job, and dress appropriately. If you're not sure, ask.
- Use tools that are the RIGHT SIZE & RIGHT TYPE for your job.
- Follow the correct procedure for EVERY tool. If you're not sure, ask.
- Handle SHARP-EDGED and POINTED TOOLS with CARE.
- SECURE all small work & short work with a vise or clamp.
- NEVER carry tools in your pockets.
- AFTER USING A TOOL — CLEAN it and RETURN it to its proper storage place.
- If you see anything broken or malfunctioning — report it at once, do not use it.



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- If you see any unsafe conditions — report it at once.
- Do not use tools for anything they are not meant for.
- Cut **AWAY** from yourself when you use knives and other sharp tools.
- Keep the worksite **CLEAN** and **ORDERLY** at **ALL TIMES**.
- Report all injuries to your crew leader at once, no matter how minor, and seek first aid treatment if necessary.
- Use power tools **ONLY** when authorized.

NO horseplay. Avoid distracting others.

## Suggested Items to Bring for a WARM NC Mission Trip

### OTHER

- Pencils
- Snacks (NOTHING THAT WILL MELT!)
- Cooler with water
- First aid kit
- Camera
- Sunblock

### CLOTHING

- Long Pants
- Closed toed shoes
- Safety goggles/sunglasses
- Construction Gloves

## Wilmington Area Rebuilding Ministry, Inc.

### Summary of Youth Protection Policy

The summary below is meant to provide a quick reference for planning your rebuild event, not to serve as a substitute for reading the entire policy.

### Age limits and Chaperones

To set the stage for a meaningful and productive service experience, WARM has adopted the following policies:

- In order to participate on a WARM NC rebuild, each volunteer must be age 14 or older.
- Chaperones must be 21 years or older.
- The youth to chaperone ratio must be no greater than 6:1. When broken into teams of about 8, there should be at least 2 chaperones per team.

### Worksite Safety



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Remember, volunteering with WARM NC means working on a construction site. Safety guidelines should be followed at all times. Please prepare the youth ahead of time to abide by the following behavioral guidelines:

- Closed toed shoes are required on the rebuild site.
- No running, horseplay, bullying, hazing, or harassment.
- Only use tools for construction purposes as instructed by a crew leader.
- No drugs, alcohol, tobacco, or firearms.
- Use safety equipment as directed by crew leader.
- Implement a buddy system; do not leave anyone alone on the worksite.
- When broken into teams of about 8, there should be at least 2 chaperones and 1 vehicle per team.

#### Documentation, Fees, & Reporting

- Send the registration form with a nonrefundable \$250 reservation fee to secure your date(s) by the designated due date.
- A Parental Consent Form must be completed for each youth participant and submitted to WARM NC via Golden Volunteer at least two weeks prior to the first rebuild date.
- Please report any accidents to the construction supervisor leader or WARM NC office.
- Please report any suspected child abuse in the home to the WARM NC office.